## Strategic Planning Committee Meeting Cooper Complex Boardroom August 25, 2009

# MINUTES

Members Present:		
Anderson, John	Cotton, Sabrina	McCracken, Jason
Baker, D.W. (Chair)	Eakins, Lewis	McDonald, Timothy
Benjamin, Finbar	Germany, Sylvia	Newborn, Janis
Blake, John	Gurley, Melonie (Recorder)	Robinson, Marjorie
Bushner, Rupert	Hutchinson, James	Stewart-Daniel, Patricia
Cartwright, Roengsak	Johnson, Paulette	Warren, Mervyn

#### Members Absent:

Flood, Flora Henry, Pamela (Recorder) Mbyirukira, James Solomon, Michele Tomlin, Eaton Wilson, Cheri

Welcome	D.W. Baker
Devotional Thought	Mervyn Warren "The Plan Behind the Plan" Genesis 3:8-15
Prayer	Finbar Benjamin
Minutes	Voted, to accept the minutes of August 11, 2009

### **Review of Incomplete Initiatives/Summit Suggestions**

Goal 2 Educational Excellence	2.7 Increase enrollment Voted at last meeting to carry this initiative over to the new plan. See changes on handout.
Goal 4 Operational Efficiency	<b>4.2</b> Develop a Quality Assessment Plan for Energy and Facilities Management This initiative is to carry over to the new plan.
	<ul> <li>4.3 Strengthen the quality of customer relations/customer service Delete bullet "Establish a system of accountability" Delete bullet "All employees evaluated every year" Add Office of Financial Affairs to collaborating divisions</li> </ul>
Goal 7 Technology Leadership	<b>7.1</b> Attain 99.999% reliability for the network Completed. Do not carry to new plan. At maintenance stage only.

## **Additional Initiatives**

Goal 2 Educational Excellence	2.7	<ul> <li>Increase Enrollment</li> <li>Departments responsible for the strategies as follows:</li> <li>Bullet 1. Enrollment Management responsibility</li> <li>Bullet 2. CAS responsibility</li> <li>Bullet 3. Financial Aid responsibility</li> <li>Bullet 4. Retention responsible</li> <li>Edit Outcomes:</li> <li>Bullet 1. Incoming first-time freshman and transfer students increase at least 3% annually; (Note: baseline # to be calculated by taking average percentage headcount of first time freshman over the last 5 years)</li> <li>Bullet 2. Enrollment increase of at least 2.5%; Change headcount/FTE goal for Undergraduates to 1900/1825</li> <li>Bullet 4. Term-to-term persistence rate of at risk students increase by at least 2.5% annually</li> </ul>
Goal 4 Operational Efficiency	4.1	Monitor and evaluate the Master Plan for Student Enrollment Services Under Strategies add a bullet: "Provide facility that houses departments of new unit to centralize Student Enrollment Services by 2014."
	4.4	Revenue generation Move Fund Raising piece to Goal 5: Resource Development Move Running for Scholarships - \$1 million goal to initiative 5.1 Construction projects should remain with Goal 4: Operational Efficiency Create new initiative numbered <b>4.5</b> for Budget Management; include Financial Affairs in collaboration
4	4.6	Have a fully functional law enforcement agency Strategy 1: All officers are APOSTC Certified Outcomes: 15% by 2010; 35% by 2011; 45% by 2012; 65% by 2013; 85% by 2014; 100% by 2015
	4.7	Implementation of a Master Security Plan through the development and installation of life safety and security system (in collaboration with other divisions) Outcome: Plan implementation being over a 5-year period beginning 2010
	4.8	Develop and implement strategic plan for vacant and under-utilized campus structures Strategy: specifically targeting Peterson Hall, Cunningham Hall, 4920, Blake Center, Market Square Outcome: Buildings are utilized by 2015
	4.9	Develop and implement Accounts Receivable Collection Plan aimed at collecting 100% of tuition and fees Outcomes: 97% by 2010; 98% by 2011; 99% by 2012

Goal 5 Institution Enhancement	<ul> <li>5.3 Institution Enhancement Move construction projects to Goal 4: Operational Efficiency Completion dates on all bulleted projects is 2015 Under Strategies change Oakwood Academy to Oakwood Adventist Academy Add bullet to capture knowledge bank information on staff and faculty; It was suggested that it could be used to create a on-line speakers bureau brochure used to communicate to the community Add Office of Financial Affairs to collaborating divisions</li> <li>5.4 Institutional Signage (internal/external) Collaboration between Adv/Dev and Financial Affairs Dr. McDonald to finalize wording with Janis Newborn</li> </ul>
	<b>VOTED 2.9, 4.4, 5.1, 5.3</b> (with changes as noted).
	VOTED 4.5, 4.6, 4.7, 4.8, 4.9, 5.4.
Goal 6 Institutional Relations	<ul> <li>6.1 Strengthen the link between Oakwood's education programs and Huntsville In collaboration with Academic Affairs and Student Services Edit Outcomes as follows:</li> <li>1. The number of grants/contracts generated increase by 100% (from 2 to 4) (baseline year June 30, 2009)</li> <li>2. Internships and job opportunities increase by at least 100% (from 15 to 30)</li> </ul>
	<ul><li>6.2 Strengthen the relationship of the University with its alumni Edit Outcomes:</li><li>1. Add baseline number before the Strategic Plan is voted by the Board; baseline year June 30, 2009</li></ul>
	6.3 Give Oakwood University a Facebook presence
	VOTED 6.1, 6.2, 6.3.
Goal 7 Technology Leadership	<b>7.1</b> Improve internal campus-wide communication systems The purpose of this initiative is to improve communications with campus and constituents. Roengsak Cartwright was asked to study proposed strategies.
	<b>7.2</b> Provide staff training in use of technology This initiative will be separated. Roengsak Cartwright will explore use of technology with training. Sylvia Germany to look into using technology with the personnel evaluation process (on-line options).
	<b>7.3</b> Develop campus telecast infrastructure for television broadcast Roengsak Cartwright has talked with 3ABN. They encourage that we insert local programming by using our on-campus tower.
	<b>7.4</b> Develop outdoor wireless network infrastructure This is phase-2 of the wireless process. It would take 2-3 years to complete. The first area of consideration would be the open field between Wade Hall, Cooper Complex and the Library. This initiative would not require any additional bandwidth, but would involve securing a broadcasting antenna.

	<ul> <li>7.5 Provide camera surveillance system network infrastructure This initiative involves collaboration with Public Safety to implement a campus-wide life safety and security system network. Contract and master plan to include lighting, surveillance, barriers, access control, fire, alarm system. This will run on a separate network from the data system.</li> <li>VOTED 7.1, 7.2, 7.3, 7.4, 7.5.</li> </ul>
Action Items	Janis Newborn to talk with Dr. Anderson about "adding the improvement of overall Registration Process" as a Goal to the Strategic Plan.
	Janis Newborn will make revisions and post the Working Document on the website for input from University family. Deadline for feedback is September 9, 2009.
	Dr. Baker will have a surprise for all Committee members who review and mark changes on the Working Document for the next meeting on September 10 <sup>th</sup> .
<b>Closing Prayer</b>	The Mizpah
Adjournment	4:05 p.m.